

BPA Platform

Microsoft Exchange Integration

Integrating Microsoft Exchange
with business software

By integrating Microsoft Exchange with business applications you increase the visibility of key information, remove repetitive data entry and increase employee productivity. Why wouldn't you want to give your employees a data enriched version of Outlook?



The Problem

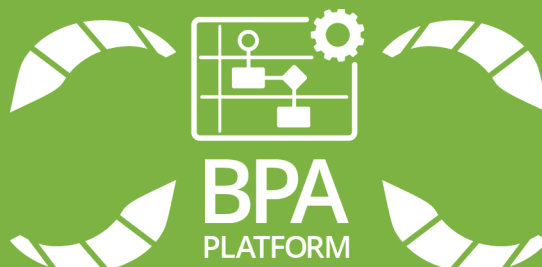
Most organisations run ERP, CRM, MRP or specialist applications but employees still spend the majority of their working day in Microsoft Outlook. In fact, the manual creation of calendar items, tasks and contacts in Microsoft Outlook is an administrative cost organisations could live without.



The Solution & Commercial Benefits

Codeless Platforms' BPA Platform will automate the flow of information between practically any business application and Microsoft Exchange.

- Eradication of repetitive data entry and associated human errors
- Increased visibility of critical information
- Increase in employee productivity
- Improved decision making



Automating calendar item creation

Employees often create Microsoft Outlook calendar items because data has changed elsewhere. Examples include sales meetings being booked (CRM), holiday approvals (HR), contract service appointments being agreed (SM). In short, we use specialist applications to manage processes but then manually transfer that data into Microsoft Outlook.

Codeless Platforms' solution will automatically identify data changes in these applications and dynamically create Outlook calendar items for you.

Automating contact item creation within Microsoft Outlook

Creating a contact within both your business software and Microsoft Outlook can be very time consuming and error prone. It is true that some business solutions provide synchronisation functionality to address this but what if you don't have this or contacts come from another source e.g. a lead generation company or your website?

Codeless Platforms' solution will automatically create contact items within Microsoft Outlook regardless of where the data originates.





Automating task item creation in Microsoft Outlook

It's commonplace for employees to use Microsoft Outlook tasks as a tool for managing workloads. It makes sense to use an application that we're familiar with. Yet, once again the data within this folder is driven by changes in other business applications. Manually synchronising a 'to do list' and an associated priority order can be very time consuming and prone to errors.

Codeless Platforms' solution will not only automate the creation of Microsoft Outlook tasks based on data changes within other applications but it will also generate and distribute associated KPI reports for analysis.

BPA Platform Capabilities

Discover how our **Business Process Automation Platform** can help your business

<input type="checkbox"/> BPA Platform capability used	<input checked="" type="checkbox"/> BPA Platform capability used	<input checked="" type="checkbox"/> BPA Platform capability used	<input type="checkbox"/> BPA Platform capability used
			
Notifications & Alerts	Reports & Document Automation	Data Integration & Synchronisation	Workflow & Human Interaction

Click the button to learn more about the BPA Platform

[View BPA Platform](#)

Want to learn more?

Discover how Codeless Platforms can help your business by improving performance, boosting efficiency and cutting costs



+44 (0) 330 99 88 700



enquiries@codelessplatforms.com



www.codelessplatforms.com