

BPA Platform

Hermes Integration

Integrating Hermes with business software



By integrating the Hermes courier service with your business software you will remove repetitive data entry, optimise delivery costs and significantly increase employee productivity. Isn't it time you enjoyed the commercial benefits of automation?



The Problem

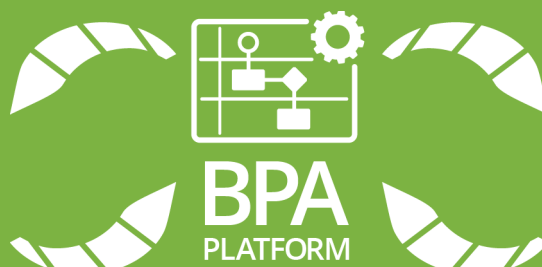
Hermes is a world leading courier service and is used by millions worldwide. However, placing orders with this service for the majority of businesses is still a repetitive, manual process. Losing valuable employee time and money to this repetitive administrative task is a business pain many businesses would happily live without.



The Solution & Commercial Benefits

Codeless Platforms' Hermes Integration Connector automates the flow of information between Hermes and your business software.

- Improved customer buying experience.
- Eradication of repetitive data entry and associated human errors.
- Significant reduction in order fulfilment times.
- Removal of the need to recruit temporary employees during busy periods.



Pushing orders from business software to Hermes

Order fulfilment is a critical element of your business operations. In fact, you have a dedicated employee or despatch team that manually extracts orders from your business software and places them with Hermes for fulfilment. It's a repetitive job but it needs to be done.

Codeless Platforms' Hermes Integration solution is a market proven solution that will automatically extract orders from your business software and seamlessly place them with Hermes for fulfilment. It also automatically prints the labels.

Placing orders with Hermes or another provider

It's common for businesses to use Hermes and other courier services simultaneously. Factors such as geographical destination, fulfilment speed or package size/nature all influence which courier businesses opt for. Needless to say, an employee makes the choice and subsequently wastes time manually conducting the order fulfilment process.

Codeless Platforms' Hermes Integration solution will automatically identify which orders need fulfilling and, depending on the business rules you set, place an order with the most economical/suitable provider. Basically, automation keeps costs down and saves time.





Pulling data back from Hermes for other uses

Hermes provides you with a wealth of valuable information such as tracking numbers and delivery notifications. But putting that information to good use needs more valuable employee time and administration.

Our solution will automatically pick up tracking numbers and publish them to your customer portal, eCommerce solution or send them to customers via email or SMS. It can also record proof of delivery into your business software.

BPA Platform Capabilities

Discover how our **Business Process Automation Platform** can help your business

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| Notifications & Alerts | Reports & Document Automation | Data Integration & Synchronisation | Workflow & Human Interaction |

Click the button to learn more about the BPA Platform

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Want to learn more?

Discover how Codeless Platforms can help your business by improving performance, boosting efficiency and cutting costs



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